

Information and consent to use CareEverywhere

Patient details

Name:

First Name:

Date of birth:

Address:

Zip code / City:

Email:

What is CareEverywhere

Care Everywhere can be used to share patient data with other healthcare facilities to provide better medical care around the world. Once Insel Gruppe AG or another healthcare facility using CareEverywhere has accepted you as a Patient:In, it can check whether another hospital already has a patient record of yours and match or copy it. Matched data becomes a permanent part of your patient record and is used to support clinical decisions. The patient record is a collection of personal information with documents and data related to your health. This includes, for example, the discharge report from a hospital, the nursing report from Spitex, the medication list, X-rays or the vaccination card.

With the Advanced Record Location (ARL) feature, your records are automatically queried at other healthcare facilities prior to each of the following important events...:

- An upcoming appointment
- Arrival at the emergency room
- An emergency event or action
- Updating patient demographic data in the emergency department.
- An admission for an inpatient stay
- A check-in for a scheduled appointment or outpatient treatment

CareEverywhere aims to strengthen the quality of medical treatment, improve treatment processes, enhance patient safety and increase the efficiency of the healthcare system, as well as promote the health literacy of patients.

The release of your patient record for CareEverywhere is voluntary. If you have given your consent to use CareEverywhere, it is assumed that you generally want your file to be shared with persons or institutions that treat you. You can revoke your consent at any time and without giving reasons. To do so, it is best to contact the IT support team of CareEverywhere of Insel Gruppe AG. The consent as well as the revocation have no influence on your treatment in the Insel Gruppe AG. In the event of a revocation, Insel Gruppe AG cannot retrieve the data already transmitted. Any requests for inspection or deletion must be made to the respective institutions themselves.

Basic aspects of data processing by CareEverywhere

If you consent to the use of CareEverywhere, your personal data will be visible to employees of healthcare facilities worldwide that use this tool. It is not possible at this point to provide information about exactly which healthcare facilities use CareEverywhere. The user group of this application is constantly growing worldwide. The staff of the other health care facilities can always see your first and last name, date of birth, gender, telephone number, address and postal code after having given their consent. Within Switzerland, information from your entire patient record can then be accessed. In most cases, this is a summary of your treatment documentation, but is not limited to this. Access to your files is only permitted in the context of your treatment. However, Insel Gruppe AG does not check whether or not the patient file has been requested for treatment purposes. In international data exchange, the files are only released after prior consultation with you. It is not possible to select only individual documents. Staff with access rights can download copies of their patient file and save them in their own information system outside Insel Gruppe AG. The patient file at Insel Gruppe AG remains unchanged. All access or attempted access to your patient file will be logged, i.e. it will be recorded who accessed your file at what time or at least attempted to do so. You have the right to know who has accessed your records. To do this, contact the CareEverywhere IT support team at Insel Gruppe AG.

Consent to the use of CareEverywhere

I confirm that I have received and taken note of the information on the purpose and operation of CareEverywhere and on my rights. In particular, I have been informed that I may withdraw consent at any time without giving reasons. I understand that if another healthcare facility requests my records through CareEverywhere, my patient record will be automatically released and the Insel Group will not verify the legitimacy of the request in the national data exchange. I consent to the use of CareEverywhere to disclose my patient information.

Place, date

Signature
